

DONOR REPORT

THE OSBORN FOUNDATION



2020

MISSION

To provide superior living communities and health care services while assuring The Osborn's long-term financial security and maintaining our commitment to charity.

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LETTER FROM THE PRESIDENT AND CEO

Dear Friends:

As I reflect on the year 2020, it was certainly one of the most challenging years in the history of The Osborn. Not since the Spanish Influenza pandemic of 1918 has the world seen such a devastating public health crisis. Over the past 12 months, I have learned that COVID-19 knows no geographical or socio-economic boundaries. It can and does affect people around the world without discrimination. Living and working in Westchester County, this was evident. Our county was one of the first and hardest hit with the virus.



From the very first time we learned that COVID-19 had traveled to Westchester County, my management team and I acted swiftly to close our campus to visitors, cancel in-person events, outline new social distancing and mask wearing requirements, and temporarily close communal dining and activity spaces. It was a time like no other on The Osborn campus.

My managers and I, along with our Board of Trustees and our incredibly dedicated and truly “essential” staff, are totally committed to providing the best possible environment for our 400 plus residents on campus. Nearly 800 people who work on campus or in the communities served by Osborn Home Care have been delivering exceptional care throughout the COVID-19 pandemic.

In 2020, our staff showed their strength and compassion during unprecedented times. Their unyielding dedication has served as a source of encouragement and strength throughout the year – for residents and the entire community. We have a unique culture at The Osborn – one that respects and nurtures staff members for who they are and the unique perspectives and talents they bring to us. As they invest in us, we invest in them by providing opportunities for professional development, wellness programs, and a sense of belonging.

I would also like to acknowledge the incredible resilience of our residents. They have proven to be remarkable during a year that was often marked by uncertainty, isolation, and longing for better days. Some of my fondest memories of 2020 are the conversations I have had with our residents. It is remarkable to hear how grateful and content they have been at The Osborn during the worst pandemic in more than 100 years. I have heard over and over how there is nowhere residents would have rather been during 2020 than right here on our campus.

They felt safe, cared for, and cared about. Despite a year in which many experienced isolation, fear, and loneliness, it makes me feel both happy and proud that our residents truly appreciate all the work The Osborn staff has done to provide programs that help combat these feelings and ensure they felt connected during 2020. I am truly grateful and moved by their words of encouragement and their deeds of support for me and my staff throughout a year marked by unpredictability and challenge.

On behalf of the Board of Trustees, the management team, the staff, and the residents of The Osborn, I would like to express my deepest gratitude for your generous support of this extraordinary organization.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew G. Anderson".

Matthew G. Anderson
President and Chief Executive Officer

THE OSBORN:

2020 by the Numbers

#1 U.S. News & World Report
Top Rating for The Pavilion's
Short-Term
Rehabilitation & Long
Term Care Programs*



5 Stars



CMS (medicare.gov) rating
for Pavilion Skilled Nursing

Local
Organizations
Supported

18

548

Clients served
by Osborn
Home Care

A-

Fitch rating

Students received
Academic Achievement
Grants

49



\$58,000



Awarded in Academic
Achievement Awards

Osborn Network
Operating Revenue

\$59 million

Residents
living on Campus

400+

\$3.5 million

Charity Care
Provided

780

Total
Employees



433

Inpatient Admissions
to The Osborn Pavilion

Raised by
The Osborn Foundation

\$451,398

*U.S. News & World Report evaluated over 15,000 nursing homes across the country. The Osborn Pavilion was the only facility in Westchester County to receive the top rating in both Short-Term Rehabilitation and Long-Term Care for 2020-2021.

CHARITY CARE

The story of The Osborn began more than 100 years ago with a legacy gift from our foundress, Miriam Osborn, who wanted to create a place where her aging friends and neighbors could live comfortably – even if they outlived their resources. Over a century later, caring for those in our community remains central to our mission.

With today's seniors living longer than ever before, some find themselves turning to The Osborn for financial assistance. Those who qualify for the benefits of our Charity Care program could be your neighbors, colleagues, or friends. The names of those receiving support from The Osborn are kept in confidence to protect their privacy. They are treated with the same respect and given the same excellent care as all our residents.

The Board of Trustees is committed to continuing this practice by allocating a portion of our investment income for Charity Care. Fundraising efforts by The Osborn Foundation also support our Charity Care Program. However, the costs of long-term care are skyrocketing each year. We hope you will consider making a contribution, or earmarking a gift in your will, to support those who need our assistance.

Heroes

“The Osborn has exceeded all of my expectations in terms of the care, respect, professionalism, and love they have provided to my mother.”

— Marie T. - Daughter of a resident

Grateful

THE MIRIAM OSBORN MEMORIAL ARBORETUM

More than 100 years ago, Osborn Co-Founder, John Sterling, planned a spectacular campus with gorgeous shade trees, sprawling lawns, and pedestrian walks. Sterling selected one tree of each variety suitable for the New York climate.



LET'S PLANT A TREE *by Aileen Fisher*

*It's time to plant a tree, a tree.
What shall it be? What shall it be?*

*Let's plant a pine – we can't go wrong:
a pine is green the whole year long.*

*Let's plant a maple – more than one,
to shade us from the summer sun.*

*Let's plant a cherry – you know why:
there's nothing like a cherry pie!*

*Let's plant an elm, the tree of grace,
where robins find a nesting place.*

*Let's plant an apple – not too small,
with flowers in spring and fruit in fall.*

*Let's plant a fir – so it can be
a lighted outdoor Christmas tree.*

*Let's plant a birch, an oak, a beech,
there's something extra-nice in each...
in winter, summer, spring or fall.*

Let's plant a... why not plant them ALL?

Hopeful

In 1908, when the campus was opened, 2,258 trees had been planted under his direction. Over the years, special care has been given to our exceptionally beautiful trees. Many of these original plantings remain today for residents, staff, and visitors to enjoy.

Over a century has passed since those first trees were planted and they continue to inspire us today. Spending time in nature is known to promote a sense of happiness and well-being. The beautiful trees of The Osborn are a unique and enduring treasure that enriches the lives of all who live, work, and visit here.

OUR PLAN

In 2020, your generous donations enabled The Osborn to continue its comprehensive care plan for our Arboretum campus. This includes removing trees that pose an immediate safety risk, planting new trees of various species, caring for and maintaining trees, and applying descriptive tags to trees throughout the campus.

YOUR SUPPORT

As is the case with all living things, trees are subject to age-related issues. They also can suffer damage from weather and insects. The long-term health of our arboretum depends on donations to support the care of The Osborn's trees – today and well into the future. We hope you will be part of this legacy.

WAYS OF GIVING

The Osborn Foundation was formed in 2015 so residents, families, and friends could support programs and projects that improve the lives of those in our community. Donations can be directed to demonstrate your personal commitment to an area that means the most to you, or given to the area of greatest need.

Following are some programs to which you may direct a gift:

- The Osborn Charity Care Program
- The Campus Tree Fund
- Employee Enrichment Programs
- Academic Achievement Program
- Where Funds Are Needed Most

TIP: You can dedicate your donation “In Honor of” or “In Memory of” a family member, friend, or special staff member. Your gift will be personally acknowledged and publicly recognized in The Osborn Foundation Donor Report.

IT’S SIMPLER THAN YOU THINK!

- **Retirement Accounts or Life Insurance Policies** – You can make The Osborn Foundation the beneficiary of your IRA or other retirement account; likewise, The Osborn Foundation could be named the beneficiary of your fully-paid life insurance policy.
- **Gifts of Stock** – You can donate appreciated stocks to The Osborn Foundation. This gives you an income tax deduction for the full value of the stocks and eliminates the burden of capital gains taxes.
- **Gift in your will** – You can make a gift in your will, either a specific dollar amount like \$10,000, or a percentage of the total value before (or after) other gifts have been made.

TIP: Your entry fee is refundable once your garden home or apartment is reoccupied. All or part of that refund could go to support programs that will benefit residents and employees of The Osborn.

CHARITABLE TRUSTS: INCOME FOR NOW, A LEGACY FOR LATER

You can transfer cash, securities, or other assets to The Osborn Foundation through a charitable trust during your lifetime. You will gain a tax deduction and receive an income for life.

“I give to The Osborn Foundation because of the incredible experience I have had living here for the past 20 years. I want to help ensure that The Osborn is around for another hundred years or more and my planned gift helps ensure its future.”

– E.P. – Resident and Donor

To learn more about ways you can make a gift to support our mission, please speak with your financial, tax, or legal advisor, and refer any questions to The Osborn Foundation at 914-925-8372 or email: philanthropy@theosborn.org

2020 DONATIONS TO THE OSBORN FOUNDATION

The Osborn Foundation, is deeply grateful to the individuals, families, Trustees, staff, and businesses who contributed to advance the mission of our community through charitable gifts last year. The following lists includes the names of those who made donations to The Osborn Foundation between January 1 and December 31, 2020.

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One Thousand Trees and Counting!! The Osborn has been accredited as a Level 1 Arboretum which has over 1000 trees, representing 116 species.



Staying active and engaged while social distancing!

SUPPORTING GIFTS (\$1,000-\$1,999)

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Resilience

Donor Key:
 T = Trustee S = Staff



A lovely Mother's Day gift bag was delivered to our Sterling Park resident Moms and Grandmothers to brighten their day.



Refreshing Our Minds in Nature – Osborn residents got together at a safe distance for a fashion show outdoors.

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Essential



Rocks with inspirational messages were painted and left around the campus to encourage both residents and staff.



Our Board of Trustees wanted to thank staff and let them know how selfless and dedicated they were during this worldwide pandemic.

Compassion

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T = Trustee S = Staff



Though we couldn't celebrate the holidays in large gatherings, that didn't stop The Osborn from pulling out all the stops when it came to decorating.



Maple sugaring at The Osborn on a day with sub-freezing temperatures thanks to Rye Nature Center.



A huge thank you to Rye Rotary for their donation of handmade masks!

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Celebrating our Fathers and Grandfathers with a special treat on Father's Day!



Thank you posters and cards came in from kids, not only in the Sound Shore area but even as far as North Salem with inspirational sayings.



Our staff is everything at The Osborn. Our administration, board and residents were grateful for all our essential workers

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Dedication

Donor Key:
 T = Trustee S = Staff



With our campus closed to visitors, we had to be creative and reach out with our virtual tour, Facetime and Zoom.



Thank you is even more special when the message is a hand-made bouquet.



Residents came out with their pots and pans to show their gratitude to Osborn staff who worked so hard during this health crisis. What a powerful moment for everyone!

IN MEMORY OF

Florence Berkowitz
Michele Kolsky Assatly

Julia Billingsley
James R. Billingsley, Jr.

Nesta d'Addario
Scot Logan

Gay deMenocal
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Since we were not able to provide entertainment in person, we went virtual! Our residents, staff and visitors were treated to our free entertainment streaming page. You can visit a museum or a zoo virtually, watch a show, get a workout in or even play a game.

IN HONOR OF

Jack Miller

Mr. George Pawlush (T)
Chris Shoemaker

William “Billy” Nightingale

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Soul Ryeders

Sew Happy

Rye Chinese Community

Molly Howson

Liv with Roz Soaps

St. Gregory The Great -

Religious Education

Rye City Schools

Kuni Nakamura

Stacie Alexiou, Watts & Flux

Energy Focus

Ursuline School

Rye Beach Pharmacy

Rye Rotary

The Osborn Foundation, The Osborn and Osborn Home Care would like to thank the many individuals, families, groups and schools that provided videos, notes, artwork, cards, signs and other items of encouragement to our residents and staff during a very challenging year. Your kindness is very much appreciated.

Every effort was made to ensure the accuracy of this list. If your name was inadvertently omitted, please accept our sincere apology and let us know so that we can update our records. You can email updates to philanthropy@theosborn.org or write to The Osborn Foundation, 101 Theall Road, Rye, NY 10580. Thank you!

Donor Key:

T = Trustee S = Staff



Residents enjoyed an outdoor, socially-distanced fashion show highlighting their favorite summer outfits.



Residents were entertained by a local jazz trio at the annual end-of-summer party.



Outdoor Dining at The Osborn.

CONTACT INFORMATION

The Osborn
Osborn Home Care
The Osborn Foundation
101 Theall Road
Rye, NY 10580

The Osborn: 888-9-Osborn or 914-925-8000
Osborn Home Care: 914-925-8221
www.theosborn.org

Osborn Home Care
125 Mason Street
Greenwich, CT 06830
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www.osbornhomecare.org



The Osborn, Osborn Home Care, and The Osborn Foundation are part of The Osborn Network, a 501(c)(3) non-profit charitable organization that offers a continuum of care community for seniors. It includes independent living, assisted living, memory care through The H.O.P.E. Center, long-term skilled nursing care, short-term and out-patient rehabilitation, and home care services in Westchester and Fairfield Counties.

The Osborn is accredited by CARF (www.carf.org), widely recognized as the highest standard of excellence for retirement communities. In addition, The Osborn has an A- Fitch Rating for its financial strength, a rare accomplishment among retirement communities.

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