

High-Touch, Personalized Approach

Rooted in Westchester County, NY and Fairfield County, CT, we offer a concierge-level experience, defined by personalized attention and deep trust, uniquely designed to evolve alongside your journey.

Our Team

Osborn Home Care implements a comprehensive background screening process for all team members to ensure a safe, secure, and dependable environment for our clients.

Our team of Registered Nurses (RNs) provides clinical oversight for our home care companions and home health aides, offering ongoing instruction and support so services align with individualized care plans.



“I appreciate that Osborn Home Care is compassionate, highly skilled, and attentive to details.”
- Barbara D. | Greenwich, CT



I like that
Osborn
Home Care is
responsive and
understands
our needs.”

- Milton L. | Rye, NY

- ✓ Light housekeeping to maintain a clean home environment
- ✓ Medication reminders to stay on schedule with treatment
- ✓ Escorting to medical appointments and companionship with outings

Personal Care

Since 1996, we have provided premier quality case management and in-home personal services, tailored to each client’s needs.

Your Care Manager will prepare a personalized care plan in consultation with you and your physician, and a designated home health aide will provide the care services you need.

Our services help clients maintain their independence, dignity, and quality of life where they feel most comfortable—at home.



Our personal care services may include:

- ✓ Assistance delivered with respect and attention to individual preferences
- ✓ Safety and oversight to promote overall well-being and a calm, reassuring environment

Alzheimer’s and Dementia Care

Osborn Home Care goes beyond the diagnosis—with certified caregivers who support the whole family through every stage of memory loss.

Each caregiver receives specialized training in person-centered dementia care, along with certifications through the Alzheimer’s Association and the National Council of Certified Dementia Practitioners.



Our Alzheimer’s and dementia care services may include:

- ✓ Memory care activities to encourage cognitive stimulation and memory recall
- ✓ Supportive redirection to promote a sense of safety and ease

Not all services are available in all areas.



Osborn Home Care has been helpful by giving me peace of mind that my dad is being well taken care of.”

- Linda B. | Yorktown Heights, NY

- ✓ Home environment awareness that supports orientation and helps prevent wandering
- ✓ Support for daily activities and other personal care needs in a familiar setting

Top-Tier Training Program

At Osborn Home Care, our top-tier training delivers a personalized approach that honors each client’s preferences, routine, and lifestyle. Concierge-level support is at the heart of our team’s preparation, built through hands-on learning, real-life simulations, and emergency-response protocols.



Our training program spans the full range of clients’ emotional and physical needs:

- ✓ Roles, responsibilities, and professionalism
- ✓ Compassionate, dignified care
- ✓ Mobility support including fall prevention, safe lifting, and transfers
- ✓ Clinical competencies through hands-on experience and skills assessments
- ✓ Medication and treatment oversight
- ✓ Household management and light housekeeping



Frequently Asked Questions

What is concierge-level care?

Osborn Home care is dedicated to offering you the highest level of in-home assistance with attention to every detail.

Is there a fee for my initial consultation?

No, there is no fee for your initial consultation. During this visit, our RN Care Manager will discuss our in-home support options, such as companion care, personal care assistance, and home health aide services. They’ll work with you to develop a care plan based on where you are in your journey, and review your service options and insurance coverage.

How do I know if Osborn Home Care services are right for me?

If everyday tasks have become more difficult, or you simply want more support and companionship at home, Osborn Home Care may be a good fit. Our services are personalized to your needs, whether that is occasional help around the house, assistance with personal care, or more consistent hands-on support.

Do you offer services for short term care for illness or surgery?

Yes. Osborn Home Care provides short-term support for recovery after illness or surgery, as well as assistance with daily activities.

How much do Osborn Home Care services cost?

Your RN Care Manager will review your service options based on your specific care level and discuss affordable packages and insurance coverage. There are many levels of care that we may provide in your home: companionship, personal care assistance, skilled nursing, physical/occupational therapy, and social work.

Frequently Asked Questions (cont’d)

Has my caregiver been screened?

All Osborn Home Care employees go through a thorough and carefully monitored screening process. This includes fingerprinting, criminal background checks, drug screening, and verification of credentials, certifications, and work eligibility to ensure all our caregivers are fully vetted.

How many hours per day does Osborn Home Care provide services?

During your initial assessment, an RN Care Manager will meet with you to develop your personalized care plan. In consultation with you and your physician, your Case Manager will determine the number of hours per day. We are available for short-hour shifts, up to 24 hours per day.

Do you help with medication management?

Absolutely. Medication reminders are one of our most requested services; however, our home care aides cannot administer the medications.

What if I require services for more complex care?

For more complex care such as wound care, physical/occupational therapy, injections, enteral feeding, and illness or post-operation recovery, our Care Manager will visit your home for a complimentary consultation to explore how our team can best support you.

If I change my mind, do I have to keep my services?

No. With Osborn Home Care, you won’t be locked into a contract or be required to continue services.